

WEBSITE DISCLOSURE

The Bank of Southside Virginia (BSV) rigorously protects and preserves the right to privacy of all parties involved in all forms of commerce with BSV. The information we receive depends upon what you do when visiting our site. Therefore, we will handle information we learn about you during your visit to our website, in the following way.

I. If you visit our site to read information, such as our history, ratings, product and service descriptions or branch and ATM locators:

We may collect and store the following information about you: the name of the domain from which you access the Internet; the IP address (a numeric address given to servers connected to the Internet); Web browser used; the date and time you access our site. We use any information thus collected to measure the number of visitors to the different areas of our site and to help make the site more useful to you.

II. If you identify yourself by sending an e-mail:

You also may decide to send us personally-identifying information in an email message, for example, or in a request for information, in a complaint or in a comment. We use your personally-identifying information only to the extent that it is required to fulfill the request, resolve the complaint or reply to your comment, as appropriate. The personally-identifying information is not disseminated or sold to other organizations.

III. If you choose to use BSV Anytime Banking to do routine inquiries or transfers on your accounts:

We may collect and store the following information about you: your NetTeller ID, which contains no personally-identifying information; the category of service you requested (for example, inquiry, transfer or statement printing) and the number of times you requested each particular category of service; and the date and time you accessed our site. We want to be very clear: We will not obtain personally-identifying information about you when you visit our site, unless you choose to provide such information to us. The Bank of Southside Virginia is committed to protecting user privacy.